ARTOLOGIK

« Efficiency first! »

Expert in Web applications, Artologik has built its reputation on superior service. The group HEC, the French Federation of Rugby, La Poste... gave them their trust.



Artologik is a Swedish company that develops and distributes pragmatic software solutions Web, effective and easy to use. "Above all, we want to meet the software needs of our customers, says Isabelle Girona, Director of Sales. We focus on the "user" and do not hesitate to make our solutions evolve according to their needs. For this, we are constantly listening to them".

SaaS according to Artologik

The objective of the company is to enable its customers to focus on their core business rather than on the technical maintenance of the programs. What are the customers using this offer looking for? Freedom from the technical world! Artologik installs the new licenses on the same day, additional functions can be added whenever the customer needs them, and in an instant. Artologik also provides additional services like extra security, e-mail, but also individual trainings. Maintenance of hardware and software is fully supported by Artologik which guarantees 99, 9% of the service all year long! The support team is only composed of programmers, a unique benefit that gives customers a direct contact with people really qualified to find solutions.

Artologik's software solutions

The Artologik range is composed of 6 webbased software (accessible from any computer connected to the Internet) and available in Saas (Rental) or as local installations at the customers' (purchase). All software items are multilingual: English, French, German, Spanish and Swedish. The two main ones are Artologik Survey&Report and HelpDesk, described here below.

Surveys and Reports

Artologik Survey&Report makes it possible in a few clicks to create and publish satisfaction surveys, polls. market surveys... that look professional. Answers from the respondents are coming directly into the software from which reports are automatically compiled. A system of invitations, reminders and thank you notes by e-mail can be set up for a specific target or unknown. They chose our solution: the HEC Group, the Mutuelle Apreva, La Poste, the Conseil Général du Loiret, the French Federation of Rugby, the French Federation of Disability sport...

Optimisation of your support

Artologik HelpDesk is a communication platform which gives the opportunity to a support department (for internal or external support) and its customers, to share questions and solutions quickly and efficiently. An unlimited number of activity reports can be created. This solution has found its supporters among: the Belgian Government, the ASSA ABLOY Group, the HEC Group (#1 French business school)...

Test for free!

You can test any Artologik software by simply registering on our website, for free and without any obligation to buy. Trial sites (blank or with demo data) are installed for 30 days. Customers just have to login and test! Artologik also offers free and personalized demos, over the phone and computer.



Prized by the German Industry

The new version of Artologik Survey&Report just received the prize

"Industripreis 2011", in the category Information Technology, for "New innovation strongly recommended".



CONTACT

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